

Via Hand Delivery

July 27, 2005

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station, 2nd Floor
Boston, Massachusetts 02110

Re: Investigation Into Service Quality Guidelines D.T.E. 04-116

Dear Ms. Cottrell:

Enclosed please find Keyspan's Responses to the Third Set of Information Requests of the Department of Telecommunications and Energy to All Participants.

Thank you.

Very truly yours,

Thomas P. O'Neill

TPO/ca

Enclosures

Cc: Jody M. Stiefel, Hearing Officer (3)

Service List

dte.efiling@state.ma.us

jody.stiefel@state.ma.us